Why Choose HR ProFile?

Many human resources professionals find themselves asking this question: "Can we improve the *quality* and *pricing* of our employee drug screening program *and* get *better service* too?"

These individuals find their solutions in HR ProFile.

Quality: HR ProFile is known for providing the most in-depth, extensive employment background checks in the business. We bring this same level of excellence to our drug testing services.

Through our partnership with a major national laboratory certified by the Substance and Mental Health Services Administration (SAMHSA), we can satisfy all of your testing needs.

- We are one of the only companies to offer MRO consultation services on *all* results, not just "presumptive positives." This provides you quality assurance of all of your results.
- Our MRO will alert a client if a specimen was found to be tainted, rather than leaving it up to the client to decipher this from a complicated report.

Pricing: HR ProFile is able to provide this unrivaled drug screening quality at prices lower than you will find most anywhere. Our prices include: in-network collection at over 1200 locations, dilutant & tainted specimen testing (for creatinine, specific gravity, and pH), and MRO review for *all* results.

Service: You will be provided a dedicated drug screening specialist who will quickly respond to any questions or special requests you might have. And, HR ProFile's drug screening program has built-in features that make the process easier and faster for clients. For instance:

- Clients receive one bill for all HR ProFile services (background checks and drug screening tests) rather than individual invoices.
- You can choose from <u>five different convenient reporting options</u>. Supervisors within your organization can individually choose which option they prefer.

Drug Tests/Services

HR ProFile offers drug testing through a major national laboratory that performs more than two million diagnostic procedures each day. These laboratories are Substance and Mental Health Services Administration (SAMHSA) approved, DOT-certified, compliant with federal and state mandated regulations, and accredited by the College of American Pathologists (CAP).

All presumptive positive results are confirmed through the use of GC/MS (Gas Chromatography/ Mass Spectrometer), the gold standard of the industry.

Results are generally available within 2 to 48 hours from the time the specimen is received at the laboratory.

Our Process

Lab-based drug testing begins with the donor's visit to one of our patient/collection service centers (usually within 10 miles or less of your location). Here a specimen is taken and then sent via overnight courier to our nearest laboratory for analysis. Results are analyzed by professional technicians and then forwarded to an MRO. The MRO reviews *all* results and completes a Drug Screening Report that is delivered to the client using the <u>reporting method</u> chosen by the client.

Drug Tests Offered

Urine based drug tests:

5 Panel Regulated or Non-regulated Test

9 Panel Regulated Test5 Panel Instant Test9 Panel Instant Test

Oral fluids tests:

5 Panel Lab-based Test 6 Panel Instant Test

Saliva Alcohol with Collection Saliva Alcohol Kits Only

Hair analysis:

5 Panel Lab-based Test

Other Services Offered

Random drug testing

Our coordinators will administer your program and randomly select employees for drug testing using an industry-accepted random selection process.

On-site testing

This enables a company to conduct the drug test on-site and receive an initial screening result. The employer can receive a negative result in a few minutes, enabling them to quickly move forward in the decision-making process. HR ProFile provides specimen retrieval and lab-based confirmation for presumptive positive drug screens.

Post accident drug testing management

HR ProFile provides post accident collection services any day and at any time.

Policy development or review services

Our consultants help you develop or update your corporate substance abuse policy and drug screening program.

Program administration

We help coordinate any aspect of your drug screening program, including collection, testing and MRO. We provide customized forms and certificates of compliance.

Physicals

Our national network of physicians allows us to arrange physical examinations and other tests you may require for pre-employment applicants at reduced rates to our clients.

Litigation support

Employee and Supervisor education

Drug Screening Report Delivery Options

HR ProFile makes the process of delivering drug screening results for clients as easy and quick as possible:

- Clients choose how they wish to receive drug testing report results.
- One or multiple locations can receive report results.
- Individual supervisors within your organization can choose which reporting option they prefer.
- Customized management reports are developed based on clients' needs.
- Statistical summary reports are provided for all DOT tests as required by the Substance and Mental Health Services Administration (SAMHSA).

Convenient Reporting Options: You Choose

- 24/7 voice-activated phone system reporting (available in English and Spanish)
- Electronic data interchange (automatic result downloading)
- Automatic faxing
- Secure web site for on-line specimen status inquiry
- E-mail

Drug Testing Collection Sites

HR ProFile's drug screening program comprises more than 1200 in-network and over 4000 3rd-party (at additional charge) collection sites nationwide, providing for your drug testing needs regardless of proximity.

In most cases, a patient/collection service center will be located within 10 miles or less of each of your locations. We also can provide testing kits for instant on-site testing.

HR ProFile helps clients save money, since our extensive number of in-network collection sites reduces the need to use third-party facilities at an additional cost. However, additional coverage is available at over 4000 third-party collection sites. HR ProFile will coordinate these services on your behalf.

Getting Started – Drug Testing Services

HR ProFile clients are provided with a dedicated drug screening specialist who is responsible for tailoring your drug screening program. He or she will discuss with you in great detail your needs, specific objectives, and any special requirements.

This drug screening specialist will handle the initial set-up of your program as well as its daily administration. <u>Contact us</u> today to address any questions you have or to get started.

Special Discounts

Special discounts are available for high volume accounts. Contact us today to obtain a quote.